

FREQUENTLY ASKED QUESTIONS

Are children allowed?

Yes. Children 2 and under are admitted free provided they are seated on parents lap for the show in reserved seating (or can be anywhere with their parents in the general admission area). Children 3 and over are subject to regular pricing for an individual seat in all sections.

What age is a child in the Family Package?

A child is age 12 and under. Any extra tickets required in the family package will need to be purchased at the full P3 price.

Can I take my camera?

Small personal snapshot cameras are permitted but video cameras and professional setups are not permitted.

Something else came up and I can't make the show can I get a refund?

No. Refunds are only available if the event is cancelled

What happens if there is bad weather on or in the run up to event day?

The stunts performed in Nitro Circus Live are amongst the most dangerous in the world. When athletes are attempting insane stunts 40 feet in the air over a 75 foot gap, the weather conditions have to be accommodating, as the onset of rain, dew, wind or other factors could be fatal. That's why we are reserving the day after the show, as possible show date in case we need to reschedule. When you buy your ticket, please check our website or ask your seller for the dates of the reserve day(s) for the show you are interested in and, when you buy, make sure that you are available on these days too in case we have to use them for a rescheduled show. If we do, there are no refunds. For a full copy of our terms and conditions, visit www.nitrocircus.com

I am in a wheelchair and wish to attend. Are there any special provisions for me to see the event?

Yes, wheelchair bound patrons are entitled to have their carer attend the event with them, free of charge. There is a designated area at each event for disabled patrons. Wheelchair seats can only be purchased by calling the helpdesk number Toll Free 1855-842-7575

How long does the event last? Approximately 2.5 hours, including an intermission

Can I bring food into the venue? No. Other than for infants or for medical reasons. There will be plenty of food and beverage outlets in the venue.

Is the event suitable for children?

Yes. Nitro Circus is suitable for all ages.

Is there a no alcohol area for families?

Yes.

What time do the gates open?

Check the individual event page on the www.nitrocircus.com website, as timings vary event to event.

What happens if I forget my ticket?

You will be required to have your ticket with you to gain entry to the Event your ticket is also your receipt and proof of purchase treat it carefully and please fold properly!

What happens if I lose my ticket or my ticket is stolen?

If you lose your ticket or it is stolen, please contact us by email at support@ticketrocket.co with an explanation of your circumstances. We will require your confirmation number and proof of identity. If satisfied with the situation, we will cancel the original barcode of your ticket and send a replacement via email. Lost and stolen tickets WILL NOT WORK at the Event, as the barcodes will not be valid. Security will be on hand to deal with anyone who presents a stolen ticket.

What if somebody copies my ticket?

Each ticket has a unique barcode which allows only a single entry. If multiple copies are made, only the first person to present the ticket at the gate will be given entry. Other copies will be shown as fraudulent and the holder will be denied entry. If you claim to be the ticket owner, you will be required to provide identification and the original credit card you used to buy your ticket.

For more information please go to: www.nitrocircus.com